

ABSTRACT

The invention concerns a method and system for providing insurance. Employing the invention involves the use of one or more forms capable of interacting with a computer system or network, each form comprising sheet material such as paper which has coded data printed on it and which allows it to interact with the computer system by use of a sensing device operated by a user. The invention can be employed by an insurance provider to allow it to deal with a customer in offering a broad range of services including providing the facility to obtain information about insurance products, 5 insurance quotes, and to make insurance claims and payments, and to enter into new policies with customers.

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(Figure 8)